

草本禮物卡 - 條款及細則

- 「草本禮物卡」為生活良方產品有限公司(“生活良方”)所經營，此為鴻福堂集團控股有限公司之全資附屬公司。
- 當使用「草本禮物卡」時，即表示持卡人同意本協議的條款。
- 「草本禮物卡」只限於指定香港鴻福堂集團分店使用(不適用於百貨公司及超級市場內之專櫃)。持卡人必須於交易時以「草本禮物卡」付款，方可換取及使用其有關儲值額，草本 e 券及享用優惠。
- 「草本禮物卡」可儲存儲值額及草本 e 券，儲值額以每港幣\$100 作單位。
- 「草本禮物卡」之備用金額最高為港幣\$4000，而卡內累積草本 e 券之上限為港幣\$4000(以原價計算)。
- 所有卡內之數據交易資料(包括但不限於累積消費，儲值額，草本 e 券紀錄，兌換日期等)均以生活良方的電腦系統之紀錄為準。
- 持卡人於每次交易後將獲發收據一張，收據上列明該次交易金額、餘額及草本 e 券等記錄。為保障閣下權益，收到收據後請即時核對各項資料確認無誤後才離開，否則概不受理。
- 使用「草本禮物卡」之儲值額只能用作購物，不得兌換現金或轉讓。
- 交易金額只計算至小數後一位並以四捨五入取整而定，例如折實價為港幣\$35.25，收取金額以港幣\$36.3 的折實價計算。

草本 e 券

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- 草本 e 券不能兌換現金，不設找贖，亦不能與其他優惠同時使用。
- 已購買之草本 e 券只可用作換領香港鴻福堂分店的產品。
- 草本 e 券可於有效期兌換 e 券上指定類型之相關產品之用，逾期作廢。
- 換領產品之申請一經遞交及處理後將不可取消或更改或撤回。鴻福堂在處理有關申請後將即時從「草本禮物卡」中扣除所需的草本 e 券，而已購買的草本 e 券將不可與「草本禮物卡」中的儲值額作轉換。
- 鴻福堂產品價格或產品款式會不時調整或更改，屆時不作另行通知。
- 如用此卡內之草本 e 券時，須依照有關之草本 e 券條款及細則。
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「草本禮物卡」失效/遺失

- 倘若「草本禮物卡」於上次使用(包括：儲值/購物/兌換 e 券)後起計 732 天計未有再次使用，為保障顧客及鴻福堂集團不受損失，所有「草本禮物卡」內之儲值額將會失效而無法補回。
- 倘若「草本禮物卡」並非因人為因素而失效，而也未曾受人為破壞或塗改，請於鴻福堂分店填妥服務表格及個人資料，連同失效之會員卡送交鴻福堂分

店，當確認資料，生活良方將於 30 天內作出發卡安排。

- 「草本禮物卡」為不記名禮物卡，因此倘若遺失「草本禮物卡」，生活良方不會作出任何更換或賠償。

取消「草本禮物卡」

- 所有存於「草本禮物卡」內的儲值額及草本 e 券均不予退款。
- 如需取消「草本禮物卡」，不會有任何的金額退還。生活良方將會根據持卡人的要求，取消「草本禮物卡」。

其他事項

- 有關「草本禮物卡」計劃之內容將於鴻福堂集團網頁上作出不定期更新，並以網站內之更新版本為準。
- 如有任何爭議，一概以生活良方最終之決定為準。
- 本條款的中文及英文版本如有歧義，概以中文版本為準。

Terms and Conditions of Herbal Gift Card

1. Herbal Gift Card is operated by Quality of Life Products Company Limited (生活良方產品有限公司) (“**Quality of Life**”), which is a wholly owned subsidiary of Hung Fook Tong Group Holdings Limited (“**Hung Fook Tong Group**”).
2. By using the Herbal Gift Card, you agree that you have read these Terms and Conditions and that you accept and agree to be bound by them.
3. Herbal Gift Card issued in Hong Kong is only valid at stores of Hung Fook Tong Group in Hong Kong while it is not applicable to the stores of Hung Fook Tong Group situated in department stores and supermarkets. Herbal Gift Card must be presented upon transaction to redeem and to use the related top-up value and Herbal e-Coupon(s); and to receive promotional offers.
4. Herbal Gift Card can store top-up value and purchased Herbal e-Coupon(s). The top-up value is denominated by every HK\$100.
5. The highest value storable per Herbal Gift Card is HK\$4,000 and the highest storable value of Herbal e-Coupon(s) per Herbal Gift Card is HK\$4,000 (based on the original price of Herbal e-Coupon(s)).
6. All data of Herbal Gift Card will be based on the system of Quality of Life (including but not limited to accumulate spending and top-up value of Herbal Gift Card; and balance and redemption record of Herbal e-Coupon(s), etc.). Should there be any dispute, Quality of Life reserves the right of final decision.
7. Upon each transaction, a receipt will be issued stating the amount of transaction, remaining top-up values of Herbal Gift Card and balance of Herbal e-Coupon(s), etc. To secure cardholders’ interests, cardholders are required to check the accuracy of the information on the receipt before leaving a store of the Hung Fook Tong Group. Late request(s) will not be considered.
8. Top-up value in the Herbal Gift Card is only for purchasing; and is non-transferable and cannot be redeemed for cash.
9. Total amount of each transaction is rounded up to one decimal place. If the

payable after discount is HK\$35.25, the amount of the transaction will be rounded up to HK\$35.30.

Herbal e-Coupon(s)

10. Herbal e-Coupon(s) cannot be exchanged or redeemed for cash and/or cannot be used in conjunction with other discounts and offers.
11. Herbal e-Coupon(s) can only be used to redeem products at stores of Hung Fook Tong Group in Hong Kong.
12. Within the term of validity, Herbal e-Coupons can be used for redemption of specified type of products as stated on the Herbal e-Coupon(s). Unused Herbal e-Coupon(s) will be automatically forfeited without prior notice when the Herbal e-Coupon(s) expires. Quality Of Life is not responsible for any loss incurred from expired Herbal e-Coupon(s).
13. No cancellation, amendment or withdrawal of redemption with Herbal e-Coupon(s) can be made after the application for redemption is tendered and processed. Related balance of Herbal e-Coupon(s) will be deducted from Herbal Gift Card immediately after the redemption is tendered. All purchased Herbal e-Coupon(s) are not interchangeable with the remaining value of Herbal Gift Card.
14. Hung Fook Tong Group may adjust product prices or amend products from time to time without prior notice.
15. By using Herbal e-Coupon(s), you agree that you have read terms and conditions of Herbal e-Coupon(s) and that you accept and agree to be bound by them.

Invalid/ Loss of Herbal Gift Card

16. To protect cardholders and Hung Fook Tong Group against any loss, unused value of Herbal Gift Card will be automatically forfeited if no transaction (including top up and spending of Herbal Gift Card; and redemption of Herbal e-Coupon(s)) has been recorded with the Herbal Gift Card in the past 732 days.
17. If Herbal Gift Card is invalid without being damaged or defaced, cardholders are

required to provide with personal data in the customer service form and return the form and the invalid Herbal Gift Card to any store of Hung Fook Tong Group in Hong Kong. A replacement of Herbal Gift Card will be processed and issued by Quality of Life within 30 days.

18. As Herbal Gift Card does not store any personal information, cardholders should be responsible for the maintenance and use of their Herbal Gift Cards. Hung Fook Tong Group is not liable for any loss incurred from stolen or loss of Herbal Gift Card.

Cancellation of Herbal Gift Card

19. Unused value of Herbal Gift Card and balance of Herbal e-Coupon(s) are non-refundable.
20. Unused value of Herbal Gift Card and balance of Herbal e-Coupon(s) are non-refundable when Herbal Gift Card is cancelled by cardholders. Hung Fook Tong Group will deactivate Herbal Gift Card upon receiving cancellation request by the cardholder.

Other Terms and Conditions

21. From time to time, Hung Fook Tong Group will update the scheme of Herbal Gift Card. Please visit Hung Fook Tong Group's website for the latest terms and/or information.
22. Shall there be any dispute, Quality of Life reserves the right of final decision.
23. In case of any discrepancies between the English and Chinese versions of these Terms and Conditions, the Chinese version shall apply and prevail.